

VRIS UPDATE

Employment Warranty[®] Monitoring Effective 1/13/2009 Number 204

SUMMARY OF UPDATES

The major change in the EW Monitoring process is that a consumer that does not respond to monitoring by Easter Seals EW Monitors will no longer have their QUEST record terminated from the EW Monitoring milestone. The local office contacts will still be notified by email from Easter Seals that the consumer did not respond, but no action is required by the local office staff.

This change also means that should the case come up for monitoring again because the 1 year monitoring determination has not been completed, the Easter Seals staff will not make contact attempts again. In those situations, the Easter Seals EW Monitoring staff will merely complete the determination by answering “**No**” to the first determination question and entering “**Consumer did not respond to previous monitoring**” in the next dialogue box.

The only cases that will be terminated from the EW Monitoring Milestone are those where the consumer has specifically request from Easter Seals not to be monitored.

Despite these changes, teams are still responsible to discuss and encourage consumers with a Successful Employment Outcome to participate in EW Monitoring by responding to the phone and/or letter contacts by Easter Seals.

VRIS POSTING

The revised chapter is posted to VRIS: Program Manual: Employment Warranty: **EW Monitoring Chapter**.

LEADERSHIP CONTACT

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