

VRIS UPDATE

Mediation
April 14, 2010
Number 264

SUMMARY OF UPDATES

The only change to this chapter is around the process for contracting. The previous version of this chapter indicated that Letter Contracts had been established with each of the Mediation Centers. Those Letter Contracts expire annually. A decision was made to only create a letter contract once the agency has agreed to participate in mediation. Under this new process for contracting, it is important that the mediation service not start until a Letter Contract has been signed by VR and the center conducting the mediation. The Letter Contract will be prepared by Cathy Callaway.

VRIS POSTING

The chapter is posted to VRIS: Program Manual: Employment Program: [Mediation](#)

TEAM COMMUNICATION

Due to the effectiveness of the Client Assistance Program, the mediation service has yet to be utilized. Since federal regulations require the option of mediation be available to individuals receiving VR service; the agency must have a mediation arrangement. Thus having a brief review of mediation at a team meeting is encouraged.

LEADERSHIP CONTACT

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